AVer UE1 Firmware Release Notes – September 1st, 2025

Version	0.0.0000.18
Camera Compatibility	· TR333V2/TR323NV2/TR313V2/TR311HWV2: 0.1.0000.23 and later · PTZ310U(N)V2/PTZ330U(N)V2/PTZ211/PTZ231: 0.0.0000.24 and later · TR211/TR315(N)/TR335(N): 0.0.0000.24 and later · TR535: 0.0.0000.18 or later · DL30: 7.0.0022.28 or laterTR535 0.0.0000.18 or later · CAM550: 0.0.8010.04 or later · CAM570: 0.0.8108.04 or later · CAM520 Pro3: 0.0.9604.04 or later

0.0.0000.18	**New Camera**
Release date:	• N/A.
September 1st,	
2025	**New Features**
	• N/A.
	Bug Fix
	1. Resolved a compatibility issue where using UE1 version 0.0.0000.17 with the following firmware versions caused connection failures:
	• CAM570: 0.0.8110.04
	• CAM550: 0.0.8012.02
	2. Resolved a compatibility issue when using UE1 with AVer TR/PTZ cameras in Zoom Rooms, where the Presenter Focus button was unavailable.
	Known Issues
	• N/A.
	Notes and Recommendations
	1. When using UE1 with AVer TR/PTZ series cameras:
	• Set the AVer TR/PTZ camera to **Zoom Mode** or **Teams Mode**.
	• In AVer Room Management software, disable the option **"Automatically set the camera's Theme Mode to Standard or IP mode."** With these settings, the camera will enter **Sleep Mode** once the duration specified under **Sleep Timer** is reached.

	2. When connecting UE1 with CAM550, CAM570, or CAM520 Pro 3 using DHCP, UE1 must also be connected to the LAN to access the router. This allows UE1 to obtain the IP address of the camera. Otherwise, it is recommended to set a static IP for the CAM series.

0.0.0000.17
 	
Release date:
 	
July 11th, 2025
 	
[Only update
 	
Release Notes]
	New Camera
	
	■ N/A. Only update Release Notes
	
	New Features
	
	■ N/A. Only update Release Notes
	
	Bug Fix
	
	■ N/A. Only update Release Notes
	
	Known Issues
	
	■ When using UE1 version 0.0.0000.17 with the CAM570 or CAM550 running the firmware versions listed below, the connection will fail:
	
	   1. CAM570: 0.0.8110.04
	
	   2. CAM550: 0.0.8012.02

	→ This issue will be resolved in the future release of UE1.
	Notes and Recommendations ■ When connecting UE1 with CAM550, CAM570, or CAM520 Pro 3 using DHCP, UE1 must also be connected to the LAN to access the router. This allows UE1 to obtain the IP address of the camera. Otherwise, it is recommended to set a static IP for the CAM series.
0.0.0000.17 **Release date:** **Mar 28th, 2025**	**New Camera** ■ Support models: CAM550, CAM570 and CAM520 Pro3. **New Features** ■ Automatically adjust the camera Theme mode to Standard/IP mode. ■ Add new toggle in RM to enable or disable the forced setting of the Theme mode. **Bug Fix** ■ N/A **Known Issues** ■ CAM550/570/520 Pro3 limitation: ◆ Not support firmware update by Room Management ◆ Not support in following modes: PIP/IO Port/AI Lens Streams/Smart Gallery/Smart Composition/Auto Framing ◆ Not support setting preset image

0.0.0000.14	New Features
Release date:	■ Support models: PTCv2, PTZV2, TRV3, DL30 and TR535
Oct 31st, 2024	**Bug Fix**
	■ Fix multiple UE1 in LAN crashed issue
	■ Fix few UE1 boot-up randomly failed issue
	■ Fix UE1 crashed when USB connected for a long time
	Known Issues
	■ CaptureShare NOT support DL30 ISP firmware update, factory reset, click tracking and tracking preview
	■ CaptureShare NOT support TR535 Wide-Angle streaming, click tracking and tracking preview